

VI. FACILITIES & ON-SITE CONDITIONS

6.01 Courts

A. Court Surface

- 1) Outdoor court surfaces shall be classified as either a) hard; b) clay; or c) grass.
- 2) Indoor surfaces shall be Indoor Hard unless otherwise approved in writing by the ATP (at Tour and Challenger level) and shall be constructed using an acrylic or similar surface paint applied on a hard or semi-hard base.
- 3) Any court surface or change in a tournament's court surface, including any actions that could lead to damaging the court condition or result in an inferior playing environment, must be approved by ATP. This may include, but is not limited to, modifications impacting the court's playability, appearance, or overall condition. It also applies to change of the court manufacturer.
- 4) A request for approval as described in (3) above will not be considered without a written petition by the tournament. This petition must detail the nature of the changes and demonstrate how the tournament will adhere to ATP standards for playability, appearance and condition.
- 5) From 2025 onwards, all courts - both match and practice - at Masters 1000 and ATP 500 hard court tournaments must be leveled and resurfaced annually prior to the event.
- 6) Starting in 2026, the requirement for annual leveling and resurfacing of all courts - both match and practice - will extend to all ATP hard court tournaments, including ATP 250 events.
- 7) The courts should be resurfaced using the same procedures and materials and completed within the shortest possible timeframe.
- 8) Once courts have been resurfaced, their usage should be minimized to preserve the playing surface.

B. Size, Position and Color of Courts

- 1) The Court shall conform to the specifications of the [Rules of Tennis](#). ATP reserves the right to restrict the color of an indoor synthetic court as well as outdoor surfaces. The lines of the court shall be white.
- 2) Courts shall be laid out with the long axis north and south; however, geographic considerations may modify this orientation in order to minimize the adverse effect of serving into the sun.
- 3) Existing courts before 2025 shall not be less than 60 feet (18.29 m.) wide and 120 feet (36.58 m.) long. Center court should be 66 feet (20.11 m.) x 132 feet (40.23 m.).

New match courts built from 2025 onwards shall meet or exceed the Center courts' dimensions: 66 feet (20.11 m.) x 132 feet (40.23 m.)

Tournaments conducting major existing courts renovations should meet this new courts size requirement unless otherwise approved by the ATP.

C. Preparation of Surface

- 1) All courts, irrespective of surface type, must be uniformly smooth, devoid of bumps, cracks, or irregularities that may impact ball bounce or player movement.

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Tournaments must offer consistent playing conditions suitable for professional competition, as determined by the ATP Supervisor.

- 2) Clay, composition and loose surface courts shall be swept and lines cleaned before the start of all matches and properly maintained. Additionally, these courts require consistent and proper maintenance to preserve their quality and playability throughout the tournament, including regular inspection and rectification of any issues that may compromise the court's integrity, such as uneven surfaces, liquid or debris accumulation, or line visibility problems, to uphold the highest standards of competition and player safety. Courts must provide proper drainage that guarantees good playing conditions.
- 3) **Hard courts:**
 - **Outdoor:** Courts must be cleaned daily and washed when necessary to guarantee a professional appearance of the court.
 - **Indoor:** Courts must be vacuum cleaned before every match.
- 4) **Grass courts:** the turf shall be cut every day with attention, and lines repainted. The surface requires regular inspection and rectifications of any issues that may compromise the court's integrity, such as uneven surfaces, holes or irregularities.

D. Lighting

- 1) **Minimum Number of Lighted Courts** – Outdoor events
 - a) ATP Tour Masters 1000. Center Court, two (2) other show courts plus one (1) practice court.
 - b) ATP Tour 500. Center Court plus one (1) other show court plus one (1) practice court based on match schedule plan.
 - c) ATP Tour 250. No minimum requirement.
- 2) **Intensity**
 - a) **ATP Tour Tournaments.** Lighting must be evenly distributed on the court with a minimum recommended intensity of 100 foot-candles (1076 LUX), averaged over 15 readings on court.

The recommended minimum lighting for televised events broadcasting in high definition is an average of 185 foot candles (approximately 2,000 lux). The light should be distributed across the court evenly with a consistent color temperature.
 - b) **ATP Challenger Tour Tournaments.** Lighting must be evenly distributed on the court with a minimum recommended intensity of 70 foot-candles (750 LUX), averaged over 15 readings on court.
- 3) **High/low ratio.** A ratio of the highest to lowest readings should be no greater than 1x2.0 but the recommended ratio is 1x1.5.
- 4) **Light poles.** Light poles should be positioned so that they are evenly distributed around the court and it is recommended that light pole heights for other than show courts be no lower than forty (40) feet (12.19 m.) or no lower than other non-show court lights at the facility, e.g., if others are sixty (60) feet (18.29 m.), then new lights should be sixty (60) feet (18.29 m.) high.
- 5) The Supervisor has the authority to suspend play on any court if the intensity of illumination, in his judgment, is insufficient for professional tennis.

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E. Back Fences, Back Walls, Banners, Signs and Seats

- 1) The back fences, back walls, net, net posts, Line Umpire boxes and other fixtures on a court shall not have any white, gray, yellow or other light colors that can interfere with the vision of the players as determined by the Supervisor.
- 2) Background and lettering on rotating / LED banners should be consistent with the color of the back walls. If placed in front of back walls, rotating / LED banners can change between games. The ATP may approve the use of entertainment images / changes after every point if not disturbing play. If placed in front of side walls, rotating / LED banners can change only after the completion of any point in progress. ATP Tour Masters 1000 and ATP Tour 500 tournaments are recommended to install LED banners around their center court (both backwall and sidewall boards).

Each ATP Tournament must comply with the following in order to use electronic perimeter boards (LEDs):

- a) The company and methodology used to produce electronically inserted signage must meet quality and technical standards and be pre-approved by ATP.
 - b) Electronically inserted signage may be used across the whole court perimeter.
 - c) Electronically inserted signage may be altered only between points and operator must insure through synchronisation with the umpire's tablet and a view of the court, that such changes do not happen during play.
 - d) Only static logos may be inserted during play. Animations or videos may be inserted between points so long as static logos are featured as soon as players are ready to serve/receive.
 - e) Electronically inserted signage must be compliant with colour restrictions and brightness of the LED boards at the supervisor's discretion.
- 3) Spectator seating shall not have any white, gray, yellow or other light colors that can interfere with the vision of the players. Light colored seats shall be covered to comply with this rule.

F. Ceiling Height.

- 1) **ATP Events.** Indoor or covered show courts shall have a minimum top height of forty (40) feet (12.19 m.) except as otherwise approved by ATP.
- 2) **Challenger Events.** Indoor or covered show courts shall have a minimum top height of thirty (30) feet (9.14 m. except as otherwise approved by ATP.

G. On-Court Timing Devices.

It is mandatory for all ATP Tour events (250-500-1000-United Cup-Nitto ATP Finals) to provide electronic timing devices ("shot clocks") on each match court from the first day of qualifying through the finals.

- 1) **Size.** Each shot clock panel's minimum recommended size is 2 x 2 feet (0.6 x 0.6 meters). The recommended maximum size is 3 x 2 feet (0.91 x 0.6 meters).
- 2) **Number and Placement.** Each court shall have, as a minimum, two (2) timing panels. The placement of the shot clock panels shall be on the back wall or corner of the court and located one (1) each on the left far and right far side from the umpire chair. The placement shall ensure that the shot clock is in clear view of the players and the Chair Umpire.

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- 3) **Additional Positions.** Beyond the two (2) clock placements specified in 2) above, at the tournament's option they may show the shot clock timing in other locations on or around the court and spectator areas.

H. Live Electronic Line Calling (ELC).

- 1) All ATP Tour tournaments regardless of surface are required to use the ATP approved and designated Live ELC.
- 2) The system must be available for use on all match courts.
- 3) The system must be available from the first day of qualifying through the end of the event on all match courts.
- 4) The tournament must comply with all of the provisions specified in "Exhibits S and T".

6.02 Match and Practice Courts

A. Each tournament must provide match and practice courts as follows:

ATP Tour Masters 1000 96-draw (Combined)	9 match courts 8 practice courts (on-site)
ATP Tour Masters 1000 96-draw (Outdoors)	6 match courts 8 practice courts (on-site)
ATP Tour Masters 1000 56-draw (Outdoors and Combined)	8 match courts 4 practice courts (on-site)
ATP Tour Masters 1000 56-draw (Indoors)	4 match courts 4 practice courts (minimum 1 on-site)
ATP Tour 500 (Outdoors and Combined)	5 match courts 4 practice courts (minimum 3 on-site)
ATP Tour 500 (Outdoors)	3 match courts 4 practice courts (minimum 3 on-site)
ATP Tour 500 (Indoors)	2 match courts 4 practice courts (minimum 1 on-site)
ATP Tour 250 (Outdoors)	3 match courts 1 practice court for every 16 players in singles draw (minimum 2)
ATP Tour 250 (Indoors)	2 match courts 1 practice court for every 16 players in singles draw (minimum 2)
ATP Challenger Tour (Outdoors)*	3 match courts 1 practice court for every 16 players in singles draw (minimum 2)
ATP Challenger Tour (Indoors)	2 match courts 1 practice court for every 16 players in singles draw (minimum 2**)

All courts must be the same surface, color, speed and conditions.

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For combined events, the minimum number of practice courts must be available exclusively to ATP.

- * Minimum number of match/practice courts will be reviewed and approved on a case by case basis. Factors considered when determining minimum number of courts include, but are not limited to, daylight hours, night sessions, number of lighted courts meeting or exceeding minimum requirement.
- ** Existing indoor events where meeting the minimum requirement is not possible may appeal for a waiver.

B. All match and practice courts must be the same surface, speed and conditions as the main draw and must be available for practice from 9:00 am, at a minimum, on the following days:

- Masters 1000 outdoors: 3 days before Qualifying
- Masters 1000 indoors: 2 days before Qualifying
- ATP 500 and 250 outdoors: 2 days before Qualifying
- ATP 500 and 250 indoors: Friday before Qualifying

The grass court tournaments may block match courts for practice until the first day of competition.

For ATP Challenger Tour tournaments, practice courts to be available from 12:00 Noon on the Saturday preceding the start of the tournament (Friday, in case of Sunday to Saturday schedule).

C. Practice Courts Set Up. The practice courts must be fully prepared before each session to ensure players have the necessary support, including a practice desk, balls, drinks, fruit, sawdust, and towels.

When a tournament provides off-site practice facilities, the courts must match the surface, speed, and conditions of the on-site courts and the following services should be provided:

- 1) **Player Desk:** A dedicated desk, staffed by at least one tournament representative, to assist players with transportation and provide balls, towels, fruit, and snacks.
- 2) **Warm-up Area:** Outdoor events must provide a designated outdoor warm-up space, equipped with basic amenities such as bikes, a stretching area with mats, elastic bands, and foam rollers.
- 3) **Tournament Branding:** The off-site practice facility should feature tournament branding to create an immersive experience for players during practice.
- 4) **Locker Room Facilities:** Locker rooms with showers are recommended when the off-site location is more than 15 minutes from the hotel or main venue.
- 5) **Food Services:** Although not mandatory, offering food at the off-site facility at tournament cost is encouraged to further enhance the player experience.

D. Practice Desk Requirements.

All ATP Tournaments must provide a practice desk where players can book their practice sessions, with a minimum of one practice desk manager (larger draws will require more staff).

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ATP Masters 1000 tournaments must appoint an experienced practice desk manager to oversee the practice desk team, ensuring compliance with policies and the delivery of high-quality service. The ATP will provide a list of pre-approved candidates who have demonstrated success in this role. Any other candidates must be approved by ATP.

All tournaments must use a technology platform for practice court bookings that enhances efficiency, facilitates information sharing, and supports multiple users. The ATP will offer a free Event Management System (EMS); any alternative platform must be approved by ATP.

Additionally, all tournaments are required to share the practice court booking schedules with ATP.

6.03 Balls

Tennis balls used at ATP Tour and ATP Challenger Tour tournaments must be approved by ATP a minimum of ninety (90) days prior to the start of the tournament.

A. Changes and Number.

Ball changes and the number of balls used per match shall be the same for all main draw matches throughout the tournament unless authorized by the Supervisor. Balls should be opened just prior to the match or ball change. In case of a suspended or postponed match, the match balls shall not be used in the warm-up, they shall only be used when play resumes. Each tournament must provide approved tennis balls in accordance to the following:

- 1) **ATP Tour Tournaments:** Six (6) balls for each main draw and qualifying match to be changed after seven (7) and nine (9) games throughout the tournament.
- 2) **ATP Challenger Tour Tournaments:** Six (6) balls, for each main draw and qualifying match to be changed after seven (7) and nine (9) games for all matches.

B. Lost Balls. Play must be continuous even if a ball needs to be replaced.

- 1) **ATP Tour Tournaments:** If a ball is lost or becomes unplayable, then another shall be added as soon as it is reasonably possible. During the warm-up or within two (2) games (before first point is begun in the third game or if the first point has to be replayed for any reason) after a change of ball, a new ball shall be used as a replacement; otherwise a ball of like wear shall be supplied.
- 3) **ATP Challenger Tour Tournaments:** If a ball is lost or becomes unplayable and there are fewer than three (3) balls remaining, then another ball must be added immediately for use in play. During the warm-up or within two (2) games (before first point is begun in the third game or if the first point has to be replayed for any reason) after a change of balls, a new ball shall be used as a replacement; otherwise a ball of like wear shall be supplied.

C. Practice Balls

- 1) **ATP Tour Masters 1000 and ATP 500 Tournaments:** Each main draw player is entitled to twelve (12) new balls per day for practice, free of charge, three (3) days prior to the start of qualifying for Masters 1000 outdoor events and (2) days prior

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to the start of qualifying for Masters 1000 indoor and 500 events until that player is eliminated. Once eliminated, he shall be entitled to six (6) new balls per day for practice. Tournaments should provide tennis ball baskets upon request. Players must return practice balls.

- 2) **ATP 250 Tournaments:** Each main draw player is entitled to nine (9) new balls per day for practice, free of charge, two (2) day prior to the start of qualifying until that player is eliminated. Once eliminated, he shall be entitled to six (6) new balls per day for practice. Tournaments should provide tennis ball baskets upon request. Players must return practice balls.
- 3) **ATP Qualifying Competition:** Players listed in the PIF ATP Rankings (singles/doubles) who are practicing for qualifying competition are entitled to six (6) new balls per day for practice, free of charge, two (2) days prior to the start of the qualifying competition until that player is eliminated. Players must return practice balls.
- 4) **ATP Challenger Tour Tournaments:** Each main draw and qualifying player is entitled to three (3) new balls per day for practice (six (6) balls for Challenger 125 and 175 events), free of charge, from 12 Noon two (2) days prior to the start of the event until that player is eliminated. Once eliminated, he shall be entitled to six (6) used balls per day for practice. Players must return practice balls

D. Ball Logo. Tournaments may add an additional logo to the tournament ball under the following conditions.

- 1) The logo is no larger than the logo of the ball manufacturer, and
- 2) The logo is positioned on the side of the ball opposite the ball manufacturer logo.

Ball Change Error

Case: A player serves a first service fault. He starts to serve the second serve and the Chair Umpire realizes that there should be new balls in play.

Decision: The Chair Umpire should wait to change balls until that player or team is scheduled to serve (Rules of Tennis, "Rule 27"), unless a let is called resulting in the first point being replayed.

New Balls to Wrong Player(s)

Case: The wrong player or team was given new balls with which to serve.

Decision: If the error is discovered after the first point, then the team/player continues to serve with the new balls. The team/player who should serve with new balls receives new balls to serve the next game. Once a point has been played in the second game, the ball change sequence shall remain as altered. In no case shall new balls be replaced by the old balls after a service game has started.

Re-Warm-Up, Balls

Case: At the end of a game there is a twenty (20) minute rain delay. A ball change was also to occur after that game. When play is resumed, new balls will be in play. What balls are used for the re-warm-up?

Decision: New balls should be used for the re-warm-up. At the end of the warm-up, these balls will be taken away and replaced with new balls to resume the match.

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Broken Ball

Case: A ball in play breaks (no compression).

Decision: Replay the point.

Soft Ball

Case: After the point has been completed, the player claims that the point should be replayed because the ball is soft and unplayable.

Decision: The point stands as played. A "soft" ball is not cause for replaying a point even if the Chair Umpire decides that the ball must be replaced.

Case: During a rally, player A catches the ball and wants the point re-played, claiming that the ball is "soft" and unfit for play.

Decision: Player A loses the point. A "soft" ball is not cause for replaying a point. The ball, however, may be taken out of play.

6.04 Crowd Movement / Spectator Seating

- A. Each tournament shall allow fans to enter stadiums after the first game of each set, excluding the area behind the baselines. In addition tournaments shall allow fans to enter stadiums after each game of each set, excluding the area behind the baselines, on a trial basis. The trial will take place through the end of 2025.
- B. Each ATP Tour tournament shall allow spectators seated above the lowest tier of seats that surround the playing area of the courts to move to and from their seats at any time during play.
- 1) The Tournament Director and the Supervisor will make the designation of the lowest tier at each tournament.
 - 2) In cases where there is no clear break in the seating configuration, the Tournament Director and the Supervisor shall determine the most logical designation.

6.05 Security at Tournaments

- A. Each tournament has the responsibility to provide adequate security at the tournament site. Players have the responsibility to report any threat or unusual occurrence to the Tournament Director, Supervisor or Senior Vice President - Rules & Competition when at a tournament.
- B. The continual use of laptop computers or other handheld electronic devices within the confines (spectator area) of the tournament match courts shall be prohibited and each tournament shall take reasonable steps to enforce such prohibition. The exception to this provision is properly credentialed media, tournament vendors and tournament staff when used in the performance of their duties.

6.06 Equipment & Supplies

A. Placement /Approval

The Supervisor must approve the placement of items or equipment on any court. The Supervisor may remove or have removed any item (including advertising) that may affect the safety of a player, official or ballperson.

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B. Chairs

1) Chair Umpire

- a) The sitting platform of the chair for the Chair Umpire must be between six (6) feet (1.83 m.) and eight (8) feet (2.44 m.) high. The seating area should be approximately two (2) feet (.61 m.) wide. The chair shall be centered along the extension of the net approximately three (3) feet (.914 m.) from the net post if the court configuration will accommodate such placement.
- b) The Chair Umpire's and on-court announcer's, if any, microphone must have an "on-off" switch.
- c) Umbrellas are required if the sun is a factor.
- d) Each chair must have a writing platform as specified in "Exhibit W" or as otherwise approved by ATP.
- e) At all outdoor events, the positioning of the umpire's chair shall be on the West side of the court on all courts except for competition court that had the umpire's chair on the East side of the court in 2000 due to infrastructure or other agreed unusual requirements.

2) Line Umpire

- a) Each tournament shall be prepared to provide chairs for service and base Line Umpires whenever requested, located on an extension of their respective lines along the side fence not closer than twelve (12) feet (3.66 m.) from the doubles sideline. Chairs for sideline and center service Line Umpires should be located next to the back of the court at least twenty-one (21) feet (6.40 m.) behind the baseline. Service and baseline umpire chairs should not be elevated above the surface of the court. The seating area must be a minimum of two (2) feet (.61 m.).
- b) In outdoor events whenever the sun is a factor, Line Umpire chairs shall be positioned so that Line Umpires are not facing the sun unless otherwise approved by ATP. When the sun is not a factor, the chairs should be positioned on the opposite side of the court from the Chair Umpire.

3) Net Judge

- a) A sponsorship box, which surrounds the net judge chair, may not extend past the net post into the court.
- b) An approved electronic net device can replace the net judge.

4) Player

- a) Each tournament shall provide chairs for the players located on each side of the Chair Umpire. As a guide, the front portion of the player chair/bench should be no closer to the court than the back support/leg of the umpire's chair.
- b) Umbrellas are required if the sun is a factor.
- c) Each tournament shall provide chairs/benches, and umbrellas for the players (when sun is a factor) at each practice court.

C. Measuring Devices

Each tournament shall provide a measuring stick, tape measure or other measuring device for the measuring of the net height and location of the singles sticks.

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D. Net

- 1) The net band shall be cloth, canvas or vinyl, and the net shall extend to the ground, unless otherwise approved by the on-site Supervisor.
- 2) Each tournament shall have spare nets available.
- 3) There can be no commercial or manufacturer identification on the net except as approved by ATP.

Note: Each ATP Tour tournament will be provided with Official ATP Tour nets for a minimum of four (4) years (number of nets provided will vary depending on tournament category). These nets should be used for the tournament matches and practice during the tournament week only. Each tournament is responsible for properly storing the Official ATP Tour nets. Should damage caused by misuse, poor maintenance or modification lead to the need to replace the net, the costs for the new net will be tournament responsibility.

E. Net Posts and Net Post Signage. The net posts shall conform to the specifications in the [Rules of Tennis](#), unless otherwise approved by ATP. No signage of any type may be placed on the net posts or net except as determined solely by ATP.

F. Sawdust. Each tournament shall provide sawdust for players on match and practice courts.

G. Scoreboards. All ATP Tour-level and Challenger 175, 125, and 100 tournaments must provide digital scoreboards with high-quality screens (preferably LED) for all courts to be placed at the corner or side of the courts. Placement and color of scoreboards shall not interfere with a player's vision.

Scoreboards must integrate fully with the Live Scoring provider, enabling automated updates directly from the Umpire's tablet.

Scoreboards must support the display of Live Electronic Line Calling (ELC) replays, including close-call visuals, ensuring clarity and accuracy.

Display resolution and size must meet ATP standards to ensure optimal visibility and performance.

All scoreboards must receive prior written approval from the ATP, confirming compliance with these specifications.

Tournaments must submit technical specifications and demonstrate scoreboard functionality for ATP review and approval no later than sixty (60) days before the event.

H. Towels. Each tournament must provide sufficient number of towels for matches, practices, gym, showers and for physiotherapists and massage therapists usage. Towels should be pre-washed and of sufficient size for the intended use.

Tournaments should consider the laundry turnaround time when calculating number of towels.

The towels provided to players must meet the needs of sport athletes that sweat a lot. Towels have to dry properly.

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Minimum size of towels:

- Shower 140 x 70 cm.
- Physios 140 x 70 cm.
- Courts 100 x 70 cm

Players may request and be handed towels between points during matches, as was customary before the Covid-19 pandemic. All ATP tournaments must accommodate this provision.

Each court shall be equipped with bins/baskets for the players to leave their towels during the match. This area should be located at the closest point for the player to be able to use their towel without delay. The two designated areas are near the baseline umpire position or the corner of the courts. Each player/team should have their own bin/basket where they can place their towels. There should be identification to clearly show each player's allocated bin/basket. There should be four (4) of these at each end and each side of the court for a total of eight (8) on the court. This would be applicable for singles and doubles.

I. Beverages.

- 1) **Players.** Each tournament shall provide, in sealed containers, electrolyte replacement drinks, non-carbonated bottled water and other beverages for players on-court, in the player's lounges and on the practice courts.

Tournaments offering drinks other than water and electrolytes during matches, such as energy drinks, soda, etc., must place them in a separate dedicated cooler/fridge to avoid player confusion.

- 2) **Officials.** Each tournament shall provide bottled water and other beverages for Officials on match courts and in the official's off-court area.

6.07 Temperature and Ventilation For Indoor Facilities

Indoor facilities must provide normal and standard heating, cooling and ventilation. The Supervisor may suspend play if, in his judgment, the conditions of play are unacceptable for professional tennis.

6.08 Offices

A. General. Each tournament must provide at least one appropriate working station for each ATP staff member working at the event. ATP will inform tournament organizers of the number of staff members and their specific workspace requirements at least 90 days prior to the event.

B. Offices. The following office spaces must be provided as a minimum:

- One office for the ATP Supervisors
- One office for the Tour Managers
- One office for the PR staff

Depending on the venue's size and layout, Supervisors and Tour Managers may share office space; however, this should be avoided whenever possible. Additionally, the Tour Manager's office must be easily accessible to players.

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It is essential to provide privacy for ATP staff, as they will be engaged in sensitive and confidential discussions. The office setup must ensure the ability to hold private conversations whenever needed.

6.09 Communication Devices, Office Equipment, Live Scoring and Live Streaming

A. Communication Devices. As a minimum, each tournament must provide communication devices to:

- Supervisors
- Tour Managers
- Referee
- One per court for the Chair Umpire
- Two per court for the Toilette break umpire
- Two per ELC court for ELC operations
- IT Support
- Physiotherapists
- Doctors
- Chief of umpires
- Chief of ballkids
- Court services
- ATP PR representative
- Spare units

Communication devices must be tested before the tournament and should guarantee proper communication during the event, without interferences.

Channels for ATP communications to be agreed with the tournament.

B. Office Equipment. The following office equipment is required on site:

- 1) **Copy machine.** A copy machine should be provided in, or near, the Supervisor's office. Copy machine should be available on the morning prior to the start of the qualifying competition.
- 2) **Printer.** A printer shall be provided in the office of the Supervisor. Printer should be available on the morning prior to the start of the qualifying competition and be available through the last match of the tournament.

C. Internet. Always-on high speed internet connection is to be provided in the offices of the ATP Supervisor, ATP Tour Manager, ATP Physiotherapist, ATP scoring system specialist and ATP PR unless otherwise approved by ATP. The required minimum internet speed should be 25 Mbps or higher, which is considered the baseline for broadband internet access.

Tournaments are recommended to use web filtering technology to restrict access to internet gambling sites in all areas where tournament provided access is provided.

1) ATP Challenger Tour specific requirements

a) Operations & Players

Connection Type: Two dedicated wireless connections with unique passwords, ensuring continuous availability.

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- Bandwidth: Minimum of 10 Mbit/s.
- Exclusivity: Bandwidth must be exclusively allocated to ATP personnel (e.g., Supervisor, Tour Manager, Physiotherapist, PR, production offices) and players.
- Installation: Installation must be completed no later than 72 hours before the Qualifying Draw.
- Handover: The connection handover and location should be at the Production Office on-site.

b) Data Distribution & Streaming

- Connection Type: Wired landline connection (no radio links, Wi-Fi bridges, or LTE/4G/5G).
- Bandwidth: A minimum upload speed of 25 Mbit/s per court (e.g., for 3 courts, a minimum total upload of 75 Mbit/s is recommended).
- Exclusivity: Bandwidth must be dedicated exclusively for streaming purposes (e.g., separate VLAN or similar dedicated connection).
- Installation: Installation must be completed no later than 72 hours before the Qualifying Draw.
- Handover: The connection handover and location should be at the Production Office on-site.

c) Broadcast

- Connection Type: Wired fixed line connection (no radio links, Wi-Fi bridges, or LTE/4G/5G).
- Bandwidth: A minimum upload speed of 50 Mbit/s per court designated for enhanced broadcast setups.
- Exclusivity: Bandwidth must be dedicated exclusively to broadcast (e.g., separate VLAN or similar dedicated connection).
- Installation: Installation must be completed no later than 72 hours before the Qualifying Draw.
- Handover: The connection handover and location should be at the Production Office on-site.

D. Live Scoring

Each Tournament shall be responsible for the set up and maintenance of a network based on specifications provided by ATP, to support live scoring services for each match* of the event and subject to 6.09 E, will assist ATP in its efforts to produce and host the live score data generated from each match. Each tournament hereby consents to ATP's non-exclusive use of such live score data and each Tournament shall not allow or authorize the dissemination, transmission, publication or release from the grounds of the Tournament of any live match score or related statistical data, including without limitation the live score data from the network, by a third party until :30 seconds after the actual occurrence of the incident of match play or action that leads to such live score update (e.g., a point being scored), such delay shall not be applicable to the live audio and/ or visual broadcast or streaming by any method or means (i.e., moving pictures and/or sound/audio reporting of the actual on-court action) and purposes related to such broadcast, of any match (subject to "Exhibit C" – Broadcast Standards set forth herein). Further, each Tournament shall notify ATP in advance of any third party to whom the Tournament has granted access for the purpose of accessing the live score data.

*Tournaments using an alternate venue for main draw matches due to weather or other unforeseen circumstances are encouraged but not required to provide services

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to support live scoring. Tournaments are not required to provide live scoring support for qualifying matches played at an alternate venue.

E. Live Streaming

Each Challenger tournament shall be responsible for providing and bearing the cost of a secure adequate office space within reasonable distance of the streamed competition courts. In addition, power, including but not limited to an uninterruptible power supply (UPS), shall be made available at no cost to the streaming production partner both in the office space and by the camera positions.

6.10 Tournament Credentialing and Ticketing

A. ATP Membership Card. A 2025 ATP Membership Card shall be honored at all ATP Tour and ATP Challenger Tour events and will permit the holder entry to the tournament office (or such other location as directed by a Tournament or ATP) in order to receive the appropriate credential.

B. General. The following general rules apply with respect to credentialing:

- 1) Players must be accepted into the event to be eligible for a credential.
- 2) Issued player credential badges shall not distinguish between qualifying players and main draw players (for example: qualifying players should not be issued a "Q" badge while main draw players are issued a "P" badge; all players must be issued the same category/type of badge).
- 3) Policies regarding access to practice facilities and locker room for players after they have been eliminated from the event shall be applied equally to both qualifying and main draw players.
- 4) Policies regarding access to amenities (food, transportation, etc.) for players after they have been eliminated from the event shall be applied equally to both qualifying and main draw players.
- 5) In all cases, priority shall be given to players still competing in the event with respect to access to facilities and amenities.
- 6) Player Support Team members must be in the company of a player who is accepted into the event.
- 7) ATP staff members and ATP Media staff members working on-site at an event shall be provided with a credential with appropriate access upon proper application.
- 8) All others must have applied in advance and been approved for a credential by the tournament.
- 9) **Special provisions for Combined Events.**
 - a) **Tour Guests.** One credential for each "official" guest of ATP, provided that such requests are reasonable, and access is limited as appropriate for security.
 - b) **Tour Sponsor.** One (1) credential for a "Tour" sponsor.
 - c) **Alumni.** Tournaments may provide alumni players credentials at their discretion.
 - d) **Tournament Members.** Each tournament shall provide ATP Tournament Directors with on-site access.

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C. Applicability. Tournaments must ensure that they have one single accreditation system and policy in place to cover all third party credentials (including, without limitation, credentials for players, player support team members, ATP staff members, suppliers, contractors, media representatives (e.g. photographers, TV crew members, journalists and commentators), Tournament employees and spectators provided with accreditation).

D. Accreditation Policy. Tournaments must base their accreditation policy on the standard "ATP Accreditation Policy" as specified in "Exhibit AA" to create their "Tournament Accreditation Policy".

E. Application. All persons applying for credentials must have applied in advance and been approved by the Tournament for a credential for the relevant Tournament. Once approved, all persons must sign an "Accreditation Acceptance Form" as provided by the tournament. Tournaments must ensure that the Accreditation Acceptance Form is available in hard copy at the Tournament site, as well as online for those persons applying for credentials through an online system.

F. Proof of Identity. As part of the accreditation process, Tournaments must require proof of identity for all persons prior to issuing credentials; this must be through photo identification such as passport, national ID card or driving license and may be provided in hard copy at the Tournament site or via upload when completing the Accreditation Acceptance Form online.

G. Courtside Staff Seating.

- 1) All ATP Tour and Challenger Tour tournaments must provide three (3) reserved seats at each match court. These seats must be located near the court entrance and provide easy access to the court throughout all matches.
- 2) The seats must be designated for the following ATP staff members:
 - Supervisor
 - Physiotherapist
 - Tour Manager / PR representative

H. Tournament Credentials. All persons who have successfully applied for accreditation and have signed the Accreditation Acceptance Form shall be issued with a physical credential pass by the Tournament. Tournaments must ensure that such pass must include, without limitation: (i) photo identification (as per Section F above); (ii) the name of the accredee; (iii) a summary of the material points contained in the Tournament Accreditation Policy (including, as a minimum and without limitation, that, unless approved in advance in writing by the ATP, the accredee may not: (a) continually collect, disseminate, transmit, publish or release from the grounds of the Tournament any match scores or related statistical data during match play (from the commencement of a match through its conclusion) for any commercial, betting or gambling purpose; and (b) film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the Tournament site (except as is allowed in the Tournament Accreditation Policy)); (iv) a web address where the Tournament Accreditation Policy can be found; (v) an Standardized Accreditation Policy Proposal acknowledgement agreeing to abide by the

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rules of the Tennis Anti-Corruption Program and for players, the Tennis Anti-Doping Program (as amended from time to time); and (vi) an acknowledgement that the accreditation may be revoked at any time.

I. Ticketing. Tournaments must take reasonable steps to enforce the material points of the ATP Accreditation Policy as would apply to ticket holders. Tournaments must ensure that appropriate wording is contained on all tickets provided to ticket holders including, without limitation: (i) a summary, or clear notice directing to a webpage, with the material points contained in the Tournament Accreditation Policy as they apply to ticket holders (including, as a minimum and without limitation, that, unless approved in advance in writing by the ATP, the ticket holder may not: (a) continually collect, disseminate, transmit, publish or release from the grounds of the Tournament any match scores or related statistical data during match play (from the commencement of a match through its conclusion) for any commercial, betting or gambling purpose; and (b) film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the Tournament site (except as is allowed in the Tournament Accreditation Policy)); (ii) a web address where the Tournament Accreditation Policy can be found; and (iii) a notice that the continual use of laptop computers or other handheld electronic devices within the spectator area of the Tournament match courts shall be prohibited.

J. Laptops and Communication Devices. The continual use of laptop computers or other handheld electronic devices within the confines (spectator area) of the tournament match courts shall be prohibited and each tournament shall take reasonable steps to enforce such prohibition. The exception to this provision is properly credentialed media, tournament vendors and tournament staff when used in the performance of their duties.

6.11 Player Benefits - Guest Passes/Credentials/Tickets

A player entered in ATP Tour and ATP Challenger Tour tournaments shall be issued a reasonable number (a minimum of two) guest passes/credentials for his use while competing in the event. Guest passes / credentials shall be issued only after the player guest has provided proof of identity (photo I.D.) and has completed and signed the player guest form. These guest passes/credentials include access to the site, seating in designated areas and other benefits as determined by individual tournaments and shall be valid as long as the player remains at the tournament. Player guest passes/credentials shall not allow access to the player locker room or the Physiotherapist room. All other access is at the sole discretion of the tournament. Passes/credentials can be revoked at any time based on recommendation of the Supervisor to the Tournament Director.

After a player permanently leaves the event, guest passes/credentials and associated benefits shall be automatically revoked for PST members, unless otherwise decided by the tournament.

Credentials provided to the player may not be exchanged, directly or indirectly, for money, benefit or anything of value. Violation of this section shall subject the player to the penalties set forth under the Player Major Offense – Aggravated Behavior.

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Receipt by any person of guest passes/credentials or any other benefits or special accommodations are expressly subject to the "Limits to On-Site Access" set forth in the Rulebook.

A. Coaches Seats. Each ATP Tournament shall provide reserved seating for player's coaches and their PSTs as outlined below and in compliance with the location requirements displayed in Exhibit A.18.

Stadium Courts: A minimum of 4 seats located on the north and south end of the court; 6 seats if shared with other players guests.

Non-Stadium Courts: A minimum of 4 seats located on the north and south end of the court; 3 seats if north and south stands are not available.

Coaches seats should provide:

- Clear line of sight with no obstacles or hindrance
- Proximity to communicate with the player
- Privacy and sufficient distance from opponent's box
- First row if possible, and slightly elevated from the ground
- Equal conditions for both coaches

B. Combined Events.

Players shall receive two (2) tickets per day while they are still competing. For ticketed matches, a player box with a minimum of six (6) seats shall be provided for that players' match only. The boxes should be equally located at opposite ends of the court.

6.12 ATP Family Lounge and ATP Player Lounge

General. The ATP Family Lounge and ATP Player Lounge (each as defined below) should be secure with only persons with proper access allowed to enter.

Tournaments are recommended to use web filtering technology to restrict access to internet gambling sites in all areas where tournament provided access is provided.

ATP Family Lounge. ATP Tour and ATP Challenger Tour tournaments shall provide a suitable space appropriately equipped for the players, their PST members and their properly credentialed guests ("ATP Family Lounge"). Tier 1 Player agents will not count towards the number of PST members allowed and will be granted access to the ATP Family Lounge.

The player lounge should be indoors preferably, or at least a covered/protected space from weather elements, and should be temperature-controlled. Tournaments with good weather conditions are encouraged to offer outdoor spaces in addition to the indoor player lounge.

ATP Masters 1000 Family Lounge. ATP Masters 1000 tournaments shall provide (i) complimentary snacks and drinks for players and two (2) PST members per player, and (ii) offer high-speed internet, high-quality coffee, snacks, drinks, juice, smoothie stations, TVs, and games.

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ATP 500 Family Lounge. ATP 500 tournaments shall provide complimentary high-speed internet, high-quality coffee, snacks, drinks, juice, and smoothie stations.

ATP 250 Family Lounge. ATP 250 tournaments shall provide for players and two (2) PST members per player complimentary internet, coffee, snacks, and smoothies.

ATP Masters 1000 Tournaments Player Lounge. In addition to the ATP Family Lounge, ATP Masters 1000 tournaments shall also provide a separate quiet room ("ATP Tour Player Lounge") with access for the players and one (1) PST member per player.

6.13 Locker Room

A. General. Each tournament shall provide players with a suitably equipped and secure locker room. The entrance to the locker room shall be monitored and only properly credentialed persons shall be allowed to enter. Only those persons with access approval and properly credentialed tournament staff, who in the performance of their duties justify access to the locker room, shall be authorized to enter the locker room. ATP Tour Tournaments are required to provide shower gel and shampoo in the player locker rooms free of charge.

ATP Masters 1000, 500 and 250 Tournaments. Each tournament shall provide a small seating area for players inside the locker room with a minimum size requirement as determined by ATP dependent on the size of the facility.

B. Lockers

- a) A lockable locker must be available for use by each player.
- b) If the locker requires a separate lock, then this must be provided to each player upon arrival.
- c) If the lockers do not have the ability to be locked; or cannot be locked in a manner that provides reasonable safety, then:
 - i) The tournament must provide separate lock boxes where a player may secure his valuables; or
 - ii) Another method whereas a player may secure his valuables with reasonable expectations of safety must be provided.
- d) For ATP Masters 1000 and 500 tournaments, personal lockers should be able to fit a racket bag inside.

6.14 Physical Training Areas

A. On-site Gym

All ATP Tour events are required to provide a fully equipped gym, free of charge, as specified in the Standards and Best Practices section on ATP Tournament Centre.

B. Warm-up area

In addition to the on-site required gym, all ATP Tour tournaments shall provide a separate on-site area for player warm-up/cool down, light sprints, and movement drills.

All outdoor ATP Tour and Challenger Tour level tournaments must provide an open-air designated warm-up area that is suitable for player movement drills, as well as

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running and sprinting activities. This area must be equipped with basic functional equipment.

Additional details regarding the requirements for the warm-up area, such as size and specific conditions, can be found in the Warm-up Area Best Practice guidelines.

C. ATP Challenger Tour events. A fully equipped gym (as specified in the Challenger Tour Guidelines), must be provided free of charge on-site, off-site at a reasonable distance from the tournament site/official hotel or at the official tournament hotel with the following exception:

Challenger 50 events may petition ATP to waive the fully equipped gym requirement if they are not reasonably able to provide it.

Each Challenger tournament regardless of category must provide an area on-site to be used for warm up/cool down, with equipment for this purpose as specified in the Challenger Tour Guidelines if fully equipped gym is not available on-site.

D. Hours of Operations and Access.

Hours of Operation. The on-site gym and on-site warm-up area must be open for players' use at least 60 min before the first practice starts and will continue open at least until 60 min after the last match has concluded.

Access. Access to the On-site gym and On-Site warm-up area must be controlled by the tournament, according to the following criteria:

- General limit: Player + 3 (applicable to coaches, fitness coach and physio).
- No Children are permitted in the gym.
- Only players between 10am- 5pm permitted to work out/use the equipment.
- Agents to be allowed to enter when needed for a short period and then exit.
- As of Quarterfinals, access limits will be lifted in the gym.

6.15 Player Area Readiness and Cleanliness

A. Readiness. Player areas must be finished and secured at 9 am as follows:

- ATP 1000 outdoors – 3 days before qualifying starts
- ATP 1000 indoors – 2 days before qualifying starts
- ATP 500 outdoors – 2 days before qualifying starts
- ATP 500 indoors – Friday before qualifying starts
- ATP 250 outdoors – 2 days before qualifying starts
- ATP 250 Indoors – Friday before qualifying starts
- Challenger tour – 1 day before qualifying starts

Player areas include Players' access to the tournament, courts, gym, locker rooms, player's desk, stringer and laundry drop off.

There should not be major construction work around these areas, that may impact on the players' practice sessions and safety.

Security must be guaranteed in the locker room.

Internet. Solid and stable always-on high speed Internet Wi-Fi connection (required minimum internet speed should be 25 Mbps or higher, which is considered the base-

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line for broadband internet access) must be provided for players and their Personal Support Team (PSTs) in all player areas, including but not limited to:

- Players' lounges
- Locker rooms
- Players' dining area
- Gym
- Recovery room

Tournaments must anticipate and be prepared for a high volume of connections and internet demand.

Tournaments are recommended to use web filtering technology to restrict access to internet gambling sites in all areas where tournament provided access is provided.

B. Cleanliness. Tournaments must use best efforts to maintain cleanliness and organization in all player areas, with particular emphasis on key locations such as:

- Locker rooms
- Players' lounges
- Players' dining areas
- Gym/warm-up areas
- Medical facilities

Regular cleaning, sanitizing, and disinfecting of these spaces in compliance with ATP and local health regulations is essential to ensure a hygienic and safe environment for the athletes.

6.16 Laundry Service

A. ATP Masters 1000 and ATP 500 Tournaments. A complimentary laundry service of a high standard must be made available to the players, coaches and ATP/tournament personnel two (2) days* prior to the start of qualifying throughout the length of the event, while still competing or working at the event.

*Laundry drop off for ATP Masters 1000 Outdoor tournaments shall begin three (3) days prior to the start of qualifying.

B. ATP 250 Tournaments. A complimentary wash and fold laundry service of a good quality must be made available to the players starting two (2) days prior to the start of qualifying throughout the length of the event, while still competing.

C. All ATP Tour tournaments. Definition of high standard laundry service:

Washing, drying, and folding of players' sportswear. The clothes must be delivered in good condition, without wrinkles or damage.

Laundry shall be delivered in a maximum of 24 hour turnaround. Suggested times:

- Received before 12 noon – Delivered next day at 12 noon.
- Received before 5:30PM – Delivered next day at 5:30PM.

Tournaments are responsible for any damage caused to players' clothing or lost garments.

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Laundry cost shall be per Kg, and not per item. The cost must be approved by the supervisor before the tournament.

A maximum weight per player per day is acceptable. The minimum complimentary weight should be 3 kg per day of dried clothing per person (player and coach).

D. Challengers. All categories of tournaments at the Challenger level shall offer a good laundry service to the players at a reasonable cost, as determined by ATP.

Tournaments should arrange the pick-up of the players' clothing and organize the laundry in a proper manner. Turnaround is recommended to be a maximum of 24 hours.

6.17 Stringing Service

A. General. A stringing service of a high professional standard must be made available to the players starting two (2) days* prior to the start of qualifying throughout the length of the event. The machines used for stringing must be an electronic model of the same brand selected by each tournament.

*Stringing service for ATP Masters 1000 Outdoor tournaments shall begin three (3) days prior to the start of qualifying.

B. Days / Hours of Service.

- 1) At a minimum, stringing service must be available two (2) days prior to the start of the qualifying competition and continue through the last day of the competition, including any carry-over days due to weather or other unavoidable circumstances.
- 2) At a minimum, must be on-site two (2) hours prior to the starting time for the first scheduled match of the day. Must be available continually throughout the day and until the completion of play for that day. For combined events, and recommended for non-combined events, stringing service must be available until thirty (30) minutes after the conclusion of the last match.
- 3) If play is scheduled at an approved alternate site, then access to the stringing service must be provided at such alternate site from the start of play until play has been completed at that site.

C. Payment Methods.

All ATP Tour tournaments, including ATP Challenger Tour tournaments should accept the following methods of payments for stringing services: credit card, debit card, cash and prize money deduction.

6.18 Food

A. General. Each tournament must provide a variety of suitable and of high-quality food for the competitors on-site or, as approved by ATP, within reasonable distance of the tournament venue.

All tournaments are required to submit their food menus for the players' restaurant to their Tournament Relations office at least 45 days prior to the event.

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A review of all menus by an ATP Nutritional Consultant will be mandatory for ATP Tour events. This review aims to ensure standardization and optimization of nutritional content and offerings available to players.

The ATP will provide comprehensive Nutrition and Hydration guidelines to support the health and performance of athletes during the tournaments.

B. Player Food Service Guidelines. Please refer to "Exhibit Q" and to the Standards and Best Practices section on ATP Tournament Centre for minimum Player Food Service Guidelines.

ATP Tour Masters 1000 and ATP 500 Tournaments*. Each tournament shall provide complimentary food service available for each player and two (2) PST members for the same number of days as the player's hospitality through direct allocation on the individual credential or allowance on the player credential. Tournaments are encouraged to provide complimentary food for additional PST members.

The complimentary food service shall offer fresh, high-quality hot and cold food options with a combination of made to order and buffet food, variety of proteins including vegan protein (tofu or tempeh), carbs, salads, fruit and smoothies.

ATP 250 Tournaments*. Food service for ATP 250 tournaments should begin no later than the day before the start of the qualifying and continue until the completion of the tournament.

Each tournament shall provide complimentary food service available for each player and two (2) PST members.

*ATP Tour events are required to provide complimentary adequate breakfast for the occupants of the players' room at the hotel.

Challenger 125 and 175 Tournaments. Food service for ATP Challenger Tour tournaments should begin no later than the day before the start of the qualifying and continue until the completion of the tournament.

Challenger 125 and 175 events shall provide a minimum of one (1) complimentary meal per day (lunch or dinner in addition to breakfast at the hotel) to each player from the starting day of the draw in which he is accepted until the day of the player's last match in the tournament (singles or doubles).

C. Hours of Service.

- 1) **Availability:** Food service must begin no later than 11AM or at least 90 minutes prior to the start of play, whichever is earlier, and continue until one (1) hour after the completion of the last match.
- 2) **Minimum Food Options:** Tournaments are required to provide the following uninterrupted minimum food options throughout the entire day:
 - Pasta and gluten-free pasta, with dressings served on the side
 - Rice
 - Salad
 - Protein options

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3) **Requirements for Late Matches:** Tournaments must ensure food is available for players participating in late matches and their two Player Support Team (PST) members, meeting the following conditions:

- Pasta and protein options must be available
- Accommodations for special dietary requirements (e.g., gluten-free, vegan) must be made
- Sufficient food quantities must be provided to meet the needs of athletes competing in late matches
- A heating option must be available for those who prefer hot meals
- Appropriate cutlery must be supplied

D. Safety

- 1) Type of food offered shall be subject to local health and safety regulations.
- 2) All bottled water and electrolyte drinks must be served in unopened sealed containers.
- 3) All food and beverages must be properly stored and maintained at an appropriate temperature, which complies with local health regulations.

E. Sports Bars. To ensure that all sport bars provided to players at ATP tournaments are safe and effective, starting January 1, 2025, all sport bars distributed at ATP events must undergo review by an ATP Medical Services Nutritional Consultant prior to being accepted for distribution.

The ATP will consult with ITIA before accepting any sport bars.

Certain sport bars have already been accepted by the ATP, and the list will be provided to the tournaments.

F. Combined Events

Working Staff. Food is to be provided free of charge to all working staff. Visiting staff are not included.

6.19 On-Site Access / Limits to On-Site Access

The ATP CEO, or his designee, may, in his sole discretion, instruct any ATP Tour or ATP Challenger Tour tournament to prohibit any person from obtaining access to any areas at a tournament site that are not generally open or available to all members of the public or from utilizing tournament transportation. The ATP CEO, or his designee may so act for any reason, including without limitation, any concern that the ATP CEO, or his designee may have, in his sole discretion, that such person may pose any issue with respect to security, reputation, integrity, misconduct, or competition.

6.20 Transportation

General Requirements. Each tournament must provide scheduled transportation for players (both main draw and qualifying), credentialed Player Support Team ("PST") members, officials, and ATP staff, ensuring that players arrive on-site at least "on the hour." Transportation vehicles must be clean, safe, and of high quality, and child seats must be available upon request.

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ATP Tour Tournaments. Scheduled transportation must adhere to ATP quality standards and be available from 7:00 AM local time (with advanced booking required for 7:00 AM service) until one hour after the final match or practice session of the day. As a guideline, airport transportation should be provided at a minimum from 7:00 AM to 10:00 PM local time. Transportation for PST members arriving separately from players will be subject to availability.

Airport and Hotel-Site-Hotel Transportation. Transportation between the airport, hotel, and tournament site must be offered until the morning following the tournament's final day. The transportation schedule begins as follows:

- Masters 1000 Outdoor: 3 days before Qualifying
- Masters 1000 Indoor: 2 days before Qualifying
- ATP 500 and 250 Outdoor: 2 days before Qualifying
- ATP 500 and 250 Indoor: Friday before Qualifying

Airport Pick-Up. Airport pick-up will be provided for:

- All Qualifying and Main Draw players
- PST members traveling with a player
- ATP staff working at the tournament

Pick-ups must be requested at least 24 hours in advance.

Combined Events and Challenger 175. Each Tournament shall provide airport transportation beginning two (2) days prior to the start of the qualifying competition (provided that 24-hour notice is given to the Tournament) until the morning following the final day of the Tournament to:

- All Qualifying and Main Draw players;
- PST members when traveling with a player; and
- ATP and WTA staff working at the Tournament.

6.21 Physiotherapist/Treatment Room/Recovery Equipment and Facilities

ATP Tour & ATP Challenger Tour

A. General. Each tournament must provide a Physiotherapist/treatment room for players and physiotherapists centrally located to the courts and the locker room. If the Physiotherapist/treatment room is located in an area separate from the locker room, proper security at the entry point must be provided. Only those persons with approved access and properly credentialed tournament staff, who in the performance of their duties justify access to the locker room, shall be authorized to enter the Physiotherapist/treatment room. The room must be private and equipped with ice and ice chests/coolers, towels and electricity. This room must be fully functional by 8:00 am the day prior to the start of qualifying. (For ATP Masters 1000 events three (3) days before qualifying starts). Please refer to the Standards and Best Practices section on ATP Tournament Centre for full medical facility guidelines.

B. High/Low Treatment/Massage Table.

- 1) **ATP Tour.** Each tournament should provide for the use of the ATP Physios High/Low treatment tables in good condition with face cut-offs, according to the following minimum numbers per draw size:

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- 28/32 draw size: 2 treatment tables.
- 48 draw size: 3 treatment tables
- 56 draw size: 4 treatment tables
- 96 draw size: 6 treatment tables

- 2) **ATP Challenger Tour.** Challenger 125 and 175 events are required to have two (2) electric or hydraulic high/low treatment tables in the physiotherapist's room, whereas Challenger 100 events are required to have one (1) electric or hydraulic high/low table in the physiotherapist room with a recommendation to have two (2) electric or hydraulic high/low tables. A minimum of one (1), but preferably two (2) high/low table(s) is recommended for all other Challenger levels.

C. Recovery Equipment and Facilities.

- 1) **ATP Masters 1000 and ATP 500 Tournaments.** Each tournament shall provide high-quality (selected in consultation with ATP Medical Services) recovery modalities (e.g., compression devices and ice baths).
- 2) **ATP 250 Tournaments.** Each tournament shall provide high-quality ice baths, selected in consultation with ATP Medical Services.
- 3) **Ice Baths** - Each tournament must provide submersion baths (ice baths) that meet the following minimum requirements:
- 96-Draw Tournaments: At least 3 ice baths must be provided
 - 48/56-Draw Tournaments: At least 2 ice baths must be provided
 - 28/32-Draw Tournaments: At least 1 ice bath must be provided

Specifications and Safety Guidelines:

Acceptable Equipment: Kid pools are not suitable substitutes. Submersion baths must be professional-grade and designed specifically for athlete recovery.

Cooling Mechanisms: It is recommended that the baths include built-in cooling systems to maintain optimal water temperatures. Relying solely on ice is not encouraged, as it can be less effective and impractical.

Non-Slip Flooring: The flooring in the access and exit areas of the ice baths must be non-slip to reduce the risk of accidents in wet environments.

Support Systems: There should be adequate support structures, such as hand-rails or grips, to assist players in safely entering and exiting the baths.

Monitoring and Maintenance:

Regular checks of the ice baths are required, especially when players are using them. These checks are crucial to ensure player safety, particularly in the event of an emergency and players requiring assistance while using the ice bath.

- 4) **Tarpaulin** - Effective January 1, 2025, all tournaments must supply (1) Tarpaulin for emergency use in the event of caring for a player with heat illness.

It should be placed in the ATP player treatment room for use by the ATP physios and Tournament Physician in the event a player requires rapid cooling for heat illness. Larger tournaments with multiple player treatment rooms should have a tarpaulin in each location for emergency use.

NOTE: The tarpaulin can be purchased at local home centers or on-line.

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Please refer to the Standards and Best Practices section on ATP Tournament Centre for full recovery and equipment facilities guidelines.

D. Private Physiotherapist Facilities.

Each tournament shall provide a separate, designated area for private physiotherapists.

This area should include the following minimum number of treatment tables (per draw size):

- 96 draw – 9 treatment tables
- 64 draw – 6 treatment tables
- 56 draw – 5 treatment tables
- 48 draw – 4 treatment tables
- 28/32 draw – 3 treatment tables

These tables do not need to be High-Low tables, regular treatment/massage tables are accepted.

6.22 Automated External Defibrillator (“AED”)

An Automated External Defibrillator (“AED”) must be provided in the Physiotherapist/treatment room. In addition, AEDs must be located around the site so that an AED is within 2-3 minutes from all areas of play.

For ATP Challenger Tour events it is mandatory for an AED to be located in the Physiotherapist/treatment room and it is highly recommended that a sufficient number of AEDs are located around the site so that an AED is 2-3 minutes from all areas of play

6.23 First Aid

Each tournament must provide a First Aid Team present at all times on the tournament site for public emergencies. The First Aid Team must be separate from the medical team responsible for the care and treatment of the players.

6.24 Emergency Action Plan

Each ATP Tour Tournament shall submit an emergency action plan to the ATP Medical Services for review at least sixty (60) days prior to the start of the tournament.

6.25 Anti-Doping Facilities and On-Site Personnel Assistance

A. On-Site Testing Facility

- 1) Each ATP Tour and ATP Challenger Tour tournament, when requested, is obligated to provide at its own cost the following facilities:
 - a) A lockable private room with bathroom and an adjacent waiting room; or, at the discretion of the Anti-Doping Personnel,
 - b) An alternative on-site location with a suitable trailer.
- 2) In addition, the tournament is required to provide at its own cost appropriate furniture, bottled water, fruit and television or court monitoring systems for the testing

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facility as well as staff assistance for site set-up and facility maintenance during the tournament.

B. Volunteer Observers Provided by Tournament.

Each tournament must provide at its own cost male staff members and/or volunteers who can assist the Official Anti-Doping Personnel and Supervisor with the observation of players selected for testing. The Official Anti-Doping Personnel shall notify a tournament of the number of personnel required no later than three (3) weeks prior to the start of an event.

See "Exhibit U" for full Anti-Doping Facilities Guidelines.

6.26 Media Facilities Guidelines

A. General

All ATP Tour tournaments and the Nitto ATP Finals should provide adequate media facilities. All media areas shall be gambling free zones and any and all persons credentialed for this area, if found to be gambling on tennis or passing insider information to third parties for use in connection with gambling, shall have their credentials revoked. Media credentials must contain a provision whereby the media member acknowledges and agrees that, except as allowed pursuant to Rule 6.09 E, he/she will not disseminate, transmit, publish or release from the grounds of the Tournament any live match score or related live statistical data until :30 seconds after the actual occurrence of the incident of match play or action that leads to such live score update (e.g., a point being scored), and that such use shall be solely for news reporting and editorial use.

B. Media Work Room

- 1) **Location.** The media work room should be located as near as possible to the player locker room (and for ATP Masters 1000 and ATP 500 tournaments near the ATP Family Lounge).
- 2) **Security.** Media work room must be secured with access provided only to properly credentialed media, players and other tournament and ATP Staff when in the performance of their duties.
- 3) **Specifications.** Requirements / recommendations for the media work room can be found in "Exhibit R - Media Facilities Guidelines".

C. Player Interview Rooms

- 1) **Location.** Should be located near both the player locker room and the media work room.
- 2) **Specifications.**
 - a) Must be "smoke free".
 - b) Sound proof
 - c) Interview room must be secured with access provided only to properly credentialed media, players and other tournament and ATP Staff when in the performance of their duties.
 - d) Interview backdrop shall comply with all branding requirements of ATP.
 - e) Space to be provided for journalists, photographers and television personnel.

VI. FACILITIES & ON-SITE CONDITIONS

- 3) **Small Interview Rooms.** ATP Masters 1000 and ATP 500 tournaments shall provide the following number of small private interview rooms: (i) 96-draw: 3, and (ii) 56-draw and 48-draw: 2.
- 4) **Transcripts.** ATP Masters 1000 and ATP 500 tournaments shall provide transcripts for all interviews.

D. Mixed Zone

- 1) **Location.** The Mixed Zone shall be in a suitable location, as determined by ATP, on the player route as close as possible to the player locker room and media work room.
- 2) **Branding.** The Mixed Zone shall be branded as stated under the rules for Media Backdrop (“Exhibit A.11”).

Tournaments are recommended to use web filtering technology to restrict access to internet gambling sites in all areas where tournament provided access is provided.

See “EXHIBIT R” for full Media Facilities Guidelines.

E. TV Studios. ATP Tour Masters 1000 tournament shall provide the following number of TV studios: (i) 96-draw – 3, and (ii) 56-draw and 48-draw: 2.

F. Stars Program. ATP Tour Masters 1000 tournaments must provide a dedicated person to help implement the Stars Program.

6.27 Electronic Line Calling Facilities Standards

The use of an approved electronic system for reviewing line calls and/or overrules is authorized for use at ATP events.

See “Exhibit S - Electronic Line Calling Facilities Standards” and “Exhibit T1 - ELC Review Official Protocol” for full Electronic Line Calling Facilities Standards and Protocol.